



sassa

SOUTH AFRICAN SOCIAL SECURITY AGENCY

RESPONSE TO BIDDER QUERIES

**SASSA 35-21-ICT-HO
Annual Licence Renewal and Upgrade of KOFAX**

15 October 2021

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1. RESPONSE 1 (15-10-2021)

	Bidder	Bidder Query	SASSA response
1.1.	Highbury Annalise Olivier	I Managed to take note that SBD 6.1 (1.2) talks to amount exceeding R50 million. Please confirm.	SASSA advises that there is an error in the SBD6.1 (1.2). An erratum will be published. The value of the bid is not expected to exceed R50 million.
1.2.	Highbury Annalise Olivier	SASSA to provide clarity with regard paragraph to 9.1.2.4. Does the bidder need to provide either a Sworn affidavit or a B-BBEE Certificate or both?	Bidders who qualify as QSE's: to submit either a Sworn affidavit signed by the representative and attested by the Commissioner of Oaths. or B-BBEE Certificate be issued by the Companies and Intellectual Property Commission
1.3.	iOCO Bruce Cloete	There was also a question on why we split the 1st year support and maintenance from the 2nd and 3rd year; and Will the 3 year maintenance be paid in full on presentation of an invoice	The support and maintenance is required for a period of 3 years. The KOFAX license has expired in December 2020. Hence the split from the 2 nd and 3 rd year to cater for any outstanding fees that may be due.
1.4.	iOCO Bruce Cloete	Will the 3 year maintenance be paid in full on presentation of an invoice	SASSA will pay the full contract amount for the licenses on presentation of an invoice. The contract amount will be paid in full on presentation of an invoice.
1.5.	Highbury Annalise Olivier	Please confirm how the response must be submitted as I might have missed that during the briefing session attended, for example: One Hard Copy of Original One extra copy Response to be supplied on USB drive	The bid response must be an original Hard Copy that includes all of the required documents and to ensure that the bid proposal is signed by the company representative.
1.6.	Thakherhu (pty)Ltd Daniel Makhubela	I wanted to Know about RFT documents where i will get them	The bid is advertised on the government's etender portal. You may download the documents from the https://www.etenders.gov.za and/or www.sassa.gov.za website.
1.7.	iOCO Chantal Camera	Please confirm that the submission requirement for tender: SASSA 35-21-ICT-HO Annual Licence Renewal and Upgrade of KOFAX, is one hard copy only.	Yes. Please refer to response 1.5