

QUESTIONS AND ANSWERS: BID NUMBER: SASSA-12-22-ICT- HO

NO	QUESTIONS: BIDDER	ANSWERS: SASSA
Asked by Matome Ramatsui of Didelta		
1.	What kind of devices are to be managed? Are they laptops, desktop computers, mobile devices, a combination of some of or all of them.	We are looking to secure and manage all SASSA issued mobile computing devices which are laptops, desktops, tablets. This process will be starting with laptops including any tablets and then cover desktops.
2.	Of the 4000 devices, how many are allowed to exit the premises in which they are housed? Do any of them go to the users/employees' homes?	All laptops (mobile computing devices) are allowed to exit SASSA offices. Yes this is correct, these device will be taken home by SASSA users to their places overnight
3.	How many locations are the devices stored in, is it one central building or multiple offices?	Multiple SASSA offices, SASSA is a national available entity to enable ease of access to our beneficiaries
Asked by Ashok Naidoo of RedBridge		
1	Please advise if the above tender can be submitted electronically	We are only accepting hand delivered hard copies of proposals
Asked by Michael Nyathi of Techex Digital		
1	May you please assist with the number of devices that need managing (endpoints).	4000 We have indicated within the TOR that 4000 devices will be managed



		<p>with this solution. Please see below sections of the TOR:</p> <ol style="list-style-type: none">1. 3.2.1 The licensed subscriptions of the solution spanning 5 years and incorporating all identified (4000) devices already within the infrastructure. The subscription license should be transferable from one device to another in case of an End of Life (EOL) of the asset.2. 6.2.1 Baseline should be set at 4000 devices.
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at the right time and place. NJALO!*

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