



sassa

SOUTH AFRICAN SOCIAL SECURITY AGENCY

RESPONSE TO BIDDER QUERIES

Terms of Reference

SASSA: 74/22/ICT/HO

**APPOINTMENT OF SERVICE PROVIDER FOR
BIOMETRIC & IAM (BIAM) SYSTEM**

SUPPORT AND MAINTENANCE

TERMS OF REFERENCE

Contents

RESPONSE TO BIDDER QUERIES..... 1

13 MARCH 2023..... **Error! Bookmark not defined.**

1. RESPONSE 1 (13-March-2023)

Number	Bidder	Bidder Query	SASSA response
01	Waymark	Annexures in the documents that can be downloaded from the Government eTender site and unfortunately, the SASSA website is inaccessible	Annexures were uploaded on e-tender portal https://www.etenders.gov.za and/or SASSA website https://www.sassa.gov.za on Friday the 10th March 2023
02	G4S Secure Solutions (SA) (PTY) Ltd	the bid description on the first page of the bid document and the one on SBD 1 are not the same (See Screenshots blow)	The corrected documents were uploaded on e-tender portal https://www.etenders.gov.za and/or SASSA website https://www.sassa.gov.za on Friday the 10th March 2023