

ENGLISH



sassa

SOUTH AFRICAN SOCIAL SECURITY AGENCY

You and Your Grants 2020/21



*paying the right social grant, to the right person,
at the right time and place. NJALO!*

www.sassa.gov.za 0800 60 10 11

Contents

- Introduction
- Types of grants
- What do you need to apply
- Where do you apply for a grant
- Date of approval
- Unsuccessful application
- Methods of payment
- Suspension of grants
- Restoration of grants
- Main reasons for lapsing grants
- Reviews
- Social Relief of Distress
- Amount of Grants
- Address List



Introduction

Social Assistance is an income transfer in the form of grants provided by government. A social grant refers to grants paid by the South African Social Security Agency that is: disability grant; grant for older persons and war veteran's grant; foster child grant; care dependency grant; child support grant and grant-in-aid.

Types of grants

Social Assistance is provided in the form of:

- Grant for older persons;
- Disability grant;
- War veterans grant;
- Care dependency grant;
- Foster child grant;
- Child support grant;
- Grant-in-aid;
- Social Relief of Distress.

Qualifying Requirements

Note: *“Any applicant who is married must ensure that supporting documents required for any grant application are provided for both him/herself and his/her spouse”*

Social Grants

Grant for Older Persons

The applicant:

- Must be a South African citizen; permanent resident or refugee
- Must be resident in South Africa;
- Must be 60 years or older
- And spouse must comply with the means test;
- Must not be maintained or cared for in a State Institution;
- Must not be in receipt of another social grant for himself or herself;
- Must submit a 13 digit barcoded identity document or the smart ID card.

Disability Grant

The applicant:

- Must be a South African citizen; permanent resident or refugee;
- Must be resident in South Africa;
- Must be 18 to 59 years of age;
- Must submit a medical / assessment report confirming disability;
- Medical assessment must not be older than 3 months at date of application.
- And spouse meet the requirements of the means test;
- Must not be maintained or cared for in a State Institution;
- Must not be in receipt of another social grant in respect of himself or herself.
- Must submit a 13 digit barcoded identity document or the smart ID card.

War Veteran's Grant

The applicant:

- Must be a South African citizen; or permanent resident
- Must be resident in South Africa;
- Must be 60 years and over or must be disabled;
- Must have fought in the Second World War or the Korean War;
- And spouse must meet the requirements of the means test;
- Must not be maintained or cared for in a State Institution;
- Must not be in receipt of another social grant in respect of himself or herself;
- Must submit a 13 digit bar coded identity document or the smart ID card.

Child Grants

Foster Child Grant

- The applicant and child must be resident in South Africa;
- Must provide a court order indicating foster care status;
- The foster parent must be a South African citizen, permanent resident or refugee.
- Child must remain in the care of the foster parent (s).
- Foster parent must provide a 13 digit barcoded identity document; the smart ID card.
- Must provide a birth certificate for the foster child.

Care Dependency Grant

- The applicant must be a South African citizen, permanent resident or refugee;
- The applicant and child must be resident in South Africa;
- Child must be under the age of 18 years;
- Must submit a medical / assessment report confirming the child's permanent, severe disability;



- Applicant and spouse must meet requirements of the means test (except for foster parents);
 - The care-dependent child/children must not be permanently cared for in a State Institution;
 - Must provide birth certificate for the child;
 - The applicant must supply a 13 digit bar coded identity document or smart ID card
- Note:** *the income of foster parents will not be taken into consideration.*

Child Support Grant

- The primary care giver must be a South African citizen, permanent resident or refugee;
- Both the applicant and the child must reside in South Africa;
- The child must be 18 years of age or younger;
- Must provide a birth certificate for the child;
- Must provide a 13 digit barcoded identity document or smart ID card for the

- applicant;
- Applicant must be the primary care giver of the child/children concerned;
- The applicant and spouse must meet the requirements of the means test;
- Cannot apply for more than six non biological children.
- Child can not be cared for in State institution.
- It should be noted that one of the intentions of the child support grant is to ensure that children attend and complete schooling. It is therefore a requirement that a school attendance certificate be produced for children aged between 7 and 18 years. However, failure to produce this certificate or failure to attend school will not result in the refusal to pay their child support grant.

Grant-in-aid

- The applicant must be in receipt of an Older Persons grant, Disability grant or a War Veterans grant, and require regular attendance by another person owing to his/her physical or mental disabilities;
- Must not be cared for in an institution that receives subsidy from the State for the care/housing of such beneficiary; Applicants who do not have a 13 digit bar coded ID document, smart ID or
- birth certificate for the children involved in the application can still apply for a grant.

Proof of identity

Please obtain information from your nearest SASSA office on the alternative documents which are accepted for grant applications. Refugees can provide the Section 24 permit as proof of refugee status and identity.

Where Do You Apply For A Grant?

- You apply at the SASSA Office nearest to where you live;
- If you are too old or sick to travel to the office to apply for a grant, then a family member or friend can apply on your behalf; with letter from you as applicant authorizing the application;
- Alternatively you may call the SASSA office to request a home visit;
- Your application form will be completed in the presence of an official from SASSA;
- When your application is completed you will be given a receipt;
- Keep this receipt - it is your only proof of application;
- You do not have to pay any money to apply;
- If your application is not approved by SASSA, you must be informed in writing as to why your application was unsuccessful;
- You have the right to request SASSA to reconsider its decision, if you are unhappy with the decision made. If the reconsidered decision is still unfavourable, you have the right to appeal to the Minister of Social Development. The request for SASSA to reconsider its decision must be made within 90 days of you being informed of the outcome of your application.

Date Of Award Of Grants

If your grant is approved, you will be paid from the date on which you applied, unless you have applied for a foster child grant. Foster child grants are paid from the date of court placement.

If Your Application For A Grant Is Unsuccessful

You must be informed in writing of the reasons for the refusal of the grant application, as well as your right to request the decision to be reconsidered within 90 days of notification.

Methods Of Payment

You have the right to choose how you wish to receive your social grant. You can either have the grant paid directly into your own personal bank account, or you can have the grant paid into the new SASSA card account. If you wish to use your own account, you will be liable for all costs related to that account. If you use the SASSA card, then there are no costs to you, unless you use the card for services in excess of those SASSA pays for.

Note: *If you choose to have the grant paid into your own account, you will be requested to complete a form confirming the bank account details. If you choose to receive your grant in the SASSA card, you will be enrolled and issued the card by SAPO officials.*

Suspension Of Grants

The following may result in the suspension of a grant:

- Changes in circumstances (financial and / or medical);
- Outcome of a review;
- Failure to co-operate when a grant is reviewed;
- Committing a fraudulent activity or misrepresentation.
- Where grant was approved in error.

Restoration Of Grants

An application must be made for restoration of a grant within 90 days of the suspension.

Main Reasons For Lapsing Of Grants

- Death;
- Admission to a State Institution;
- When the period of temporary disability has lapsed;



- You are absent from the Republic; for a period of longer than 90 days
- If you cease to be a refugee.
- If the child for whom the grant is received turns 18.

Reviews

You must declare any income at the time of application. This will form the basis on which SASSA will decide whether your grant must be reviewed. You will be notified 3 months in advance of the date of the review or the date on which the life certificate is due.

Life Certificates

If you do not collect your own grant with a biometric validation (fingerprint), you will be asked to provide life status confirmation (proof of life) once per year. You will be informed in advance of the requirements.

Social Relief Of Distress

Social relief of distress is the temporary provision of assistance intended for persons in such dire need that they are unable to meet their or their families' most basic needs. Social Relief of Distress is paid to South African citizens; permanent residents or refugees, who have insufficient means,

are resident in South Africa and meet one or more of the following criteria:

- The applicant is awaiting payment of an approved social grant;
- The breadwinner of that household has been found medically unfit to undertake remunerative work.
for a period of less than 6 months;
- The breadwinner of the household is deceased and application is made within 12 months of the date of death;
- The breadwinner of that household has been admitted to a public or private institution for a period of at least one month.
- The applicant has been affected by a disaster as defined in the Disaster Management Act or the Fund Raising Act, 1978.
- Refusal of the application for social relief of distress will cause undue hardship.

Period Of Social Relief Of Distress

Social Relief of Distress is issued monthly for a maximum period of 3 months. An extension for a further 3 months may be granted in exceptional cases. **Note:** *No person who is in receipt of a social grant may receive the grant and social relief of distress simultaneously. Any person who received both social relief and a grant at the same time must repay the value of the social relief of distress received. This will be recovered from any social grant payment, including an arrear payment. However, where the person who is in receipt of a social grant received social relief of distress as a result of a disaster, that amount will not be recovered.*

Responsibility of the Beneficiaries

It is the responsibility of beneficiaries to keep SASSA informed of changes in their circumstances and means, and to respond

to any correspondence received. It is a beneficiary's responsibly to safeguard his/her SASSA card and not to divulge the PIN to anyone.

Fraud

SASSA exercises zero tolerance to fraudulent activities.

What Is A Means Test

In South Africa Social Assistance is subject to means testing which implies that SASSA evaluates the income and assets of the

person applying for social assistance in order to determine whether the person's means are below a stipulated amount. This means test is a way of determining whether a person qualifies to receive a grant as grants are indeed meant for those who have insufficient means to support themselves. The means test varies from one grant type to another. **Note:** *Grants for older persons, war veterans and disabled are paid on a sliding scale. that is, the more private income you have, the smaller the government pension you will qualify for.*

Asset And Income Threshold

Asset threshold:	01 April 2020	01 October 2020
(Grants for older person's, disability and war veteranns only)		
Single person	R 1 227 600	
Married person	R 2 455 200	
Income threshold: (Annual amounts)		
Single person	R 86 280	
Married person	R 172 560	
Child Support Grants:		
Single person	R 52 800	R 54 000
Married person	R 105 600	R 108 000
Care Dependency Grants:		
Single person	R 223 200	
Married person	R 446 400	

Amounts Of Grants As At 01 APRIL 2020

Grant Type	Amount payable 01 October 2019	Amount payable 01 April 2020	Amount payable 01 October 2020
Older Persons Grant (Old age pension)	R 1 780.00	R 1 860.00	
Older Persons Grant (Old age pension) Beneficiary older than 75 years	R 1 800.00	R 1 880.00	
Disability Grant	R 1 780.00	R 1 860.00	
War Veteran's Grant	R 1 800.00	R 1 880.00	
Grant in aid	R 430.00	R 440.00	R 450.00
Child Support Grant	R 430.00	R 440.00	R 450.00
Foster Child Grant	R 1 000.00	R 1 040.00	
Care Dependency Grant	R 1 780.00	R 1 860.00	

CONTACT DETAILS

SASSA HEAD OFFICE

SASSA HOUSE
501 Prodinsa Building
Cnr Steve Biko & Pretorius
Pretoria
Private Bag X55662
Arcadia,
Pretoria 0083
Tel: 012 400 2000 (Switchboard)

EASTERN CAPE

SASSA Office
BKB Building
Cnr Fitzpatrick & Merino
Road Quigney
East London
Private Bag X9001
Chiselhurst
East London 5200
Tel: 043 707 6300
Fax: 043 707 6481

FREE STATE

Iustitia Building
Cnr St. Andrews Street &
Aliwal Street
Private Bag X20553
Bloemfontein 9300
Tel: 051 410 8339

WESTERN CAPE

Golden Acre
Adderley Street
Cape Town 8001
Private Bag X9189
Cape Town 8000
Tel: 021 469 0200
Fax: 021 469 0260

LIMPOPO

43 Landros Mare Street
Polokwane 0699
Private Bag X9677
Polokwane 0700
Tel: 015 291 7400
Fax: 015 291 7996

MPUMALANGA

18 Ferreira Street
Nelspruit
Private Bag X11230
Nelspruit 1200
Tel: 013 754 9380
Fax: 013 754 9501

NORTH WEST

1st Industrial Site
Mahikeng 2735
Private Bag X44
Mmabatho,
Tel: 018 397 3386

KWAZULU NATAL

1 Bank Street
Pietermaritzburg 3201
Private Bag X9146
Pietermaritzburg 3201
Tel: 033 846 3300
Fax: 033 846 9595

NORTHERN CAPE

95-97 Du Toit Span Road
Kimberly 8300
Private Bag X6011
Kimberly 8300
Tel: 053 802 4900
Fax: 053 832 5225

GAUTENG

28 Harrison Street
Johannesburg 2000
Private Bag X120
Marshalltown 2107
Tel: 011 241 8300
Fax: 011 241 8305



REPUBLIC OF SOUTH AFRICA

