



Media Statement
23 June 2022
For immediate distribution

Postbank advises customers of technical difficulties affecting transactions access

Postbank wishes to advise its customers that it is currently experiencing technical difficulties that affect customers' ability to perform transactions. The technical difficulties are due to an outage in one of our data centres earlier today. Unfortunately the impact of the outage affects access to services across many of our channels that includes ATMs, retail merchants and in-branch transactions. Access to Social Relief of Distress (SRD R350) grants funds and other SASSA payments through these channels is also impacted.

We apologise to our valued customers for the inconvenience caused and we are working hard to resolve the matter.

Postbank will advise customers of the expected time to resolve the technical challenges.

End

Issued by Dr Bongani Diako, Postbank spokesperson.
Enquiries: 082 788 2219.