

MEDIA ADVISORY

26 JANUARY 2024

MINISTER ZULU LEADS SERVICE DELIVERY OVERSIGHT VISIT TO SASSA LOCAL OFFICE IN WYNBERG, WESTERN CAPE PROVINCE

The Minister of Social Development, Ms Lindiwe Zulu, will today, Friday, 26 January 2024 lead a service delivery oversight visit to SASSA Local Office in Wynberg, Western Cape Province.

The SASSA Local office in Wynberg is one of the busiest in the Western Cape Region. The purpose of the oversight visit is to assess SASSA's queue management system, which was piloted in 2022 to improve SASSA's operational efficiency, better customer experience in less time and create a better operating environment for staff.

During the visit, Minister Zulu will interact with SASSA staff, social grants beneficiaries and applicants and beneficiaries to get their feedback and identify areas that require attention in an effort to enhance customer experience.

Members of the media are invited to join Minister Zulu's visit to Wynberg scheduled as follows:

Date: Friday, 26 January 2024

Venue: 272 Main Rd, Wynberg, Cape Town

Time: 08h00-09h00

Media RSVPs may be directed to Ms Sharlene Naiker on 082 673 5849/ e-mail: SharleneN@dsd.gov.za or Ms Nomfundo Lentsoane on 066 480 6845 /e-mail: NomfundoLe@dsd.gov.za

ISSUED BY THE NATIONAL DEPARTMENT OF SOCIAL DEVELOPMENT

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