

NOTIFICATION OF TENDER ADVERT

Bid Number: SASSA: 27-22-GA-HO

Bid Description: PROVISION OF CALL CENTRE SERVICES FOR SASSA FOR A PERIOD OF 3 YEARS

Name of Institution: South African Social Security Agency (SASSA)

Place where goods, works or services are required:

National

Physical Address: SASSA Head Office, 501 Prodinsa Building, Cnr Steve Biko (Beatrix) and Pretorius streets, Arcadia, Pretoria

Date Published: 07/10/2022

Closing Date / Time: 04 November 2022 @ 11:00am

Enquiries:

Contact Person: Ms Mogafe Mphahlele

Email: callcentrebid@sassa.gov.za

Telephone number: 012 400 2412

FAX Number:

Where bid documents can be obtained:

Website: <https://etenders.treasury.gov.za/>

<https://sassa.gov.za>

Physical Address: Where bids should be delivered:

Physical Address: SASSA Head Office, 501 Prodinsa Building, Cnr Steve Biko (Beatrix) and Pretorius streets, Arcadia, Pretoria

Compulsory Briefing Session

Compulsory online briefing session will be held on:

Date: 18 October 2022

Time: 11:00 am

Venue: Virtual (Microsoft Teams)

Bidders to register from the date of an advert and at least a day before briefing session as per the advert by providing company name, contact details and at least one representative to enable SASSA to provide bidders with a link.

Details must be sent to email address: callcentrebid@sassa.gov.za

All questions related to the bid should be sent to callcentrebid@sassa.gov.za

Kindly note the closing has been extended to 04 November 2022 at 11:00 am

