

MEDIA RELEASE

TO: ALL EDITORS AND SOCIAL SECURITY WRITERS
FROM: SASSA
DATE: 22 April 2013

FOR IMMEDIATE RELEASE:

Postal strike affects send panic to SASSA beneficiaries

Any South African Social Security Agency (SASSA) social grant beneficiary who has re-registered their grant and obtained the new SASSA payment card with a chip and PIN should ignore belated letters requesting them to re-register.

SASSA sent out these letters just before the postal strike started requesting beneficiaries to register on specific dates. The post office strike delayed the sending out of these letters and they are currently being delivered in an effort to clear the postal backlog. Some beneficiaries have only started receiving these letters in the past three weeks instead of about three months back.

Most beneficiaries have by now re-registered and flood SASSA offices thinking their grants will be suspended if they don't present themselves. Beneficiaries who have re-registered need not heed the call emanating from such letters because their grants will not be negatively affected.

The re-registration deadline has been extended by a month till the end of April 2013 by the Minister of Social Development, Bathabile Dlamini. Everyone who has not re-registered any type of grant by now and is not in possession of the new card needs to present themselves and their children receiving child grants, if applicable.

As from May 2013 SASSA will send out registered letters indicating an intention to suspend grants of people who shall not have, re-registered by the end of April 2013. This is in line with The Promotion of Administrative Justice Act, 2000 (Act 3 of 2000).

Beneficiaries who encounter any of the above problems can call the 0800 60 01 60 toll free number to receive assistance.

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Released by South African Social Security Agency (SASSA)
Communications Department
Head office Pretoria

For more information on SASSA services, please visit, SASSA website on www.sassa.gov.za or contact or sms your query to the following numbers: SASSA



[*paying the right social grant, to the right person,
at the right time and place. NJALO!*

tollfree: 0800 60 10 11 or CPS: 0800 60 01 60 or direct emergency enquiries to 012 400 2322.

Please contact;
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